

# size: 151 x 660 mm



## Premium Laminate Flooring

- 30 YEAR Warranty**
- AC4 Heavy Wear Rating**
- High Density 12mm**
- 4 Side Colored Micro-Bevel**
- Embossed Surface**
- Extra Tight Lock Easy Installation**
- WAXED EDGES**

- Suitable for heavy residential and light commercial use
- Easy-to-install extra tight tap down click system for floating installation
- Suitable for all rooms other than those that are subjected to a high degree of moisture (e.g. bathroom & laundries)
- Resists stains, scratching, cigarette burns, pressure and UV damage



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### Installation instructions Laminate floor

**I. Before You Start/ Preparations**  
Please read all the instructions before you begin the installation.  
Improper installation will void warranty.

**Important notice**  
All wood based products are hygroscopic (it will react to the moisture in the environment) and as a result will expand or contract accordingly. All sources of moisture must be rectified prior to the installation of the floor, and moisture levels in rooms fitted with laminate flooring (excluding bathrooms or kitchens) should be maintained at a stable level, in line with normal living conditions. Any construction dampness must be completely dry.

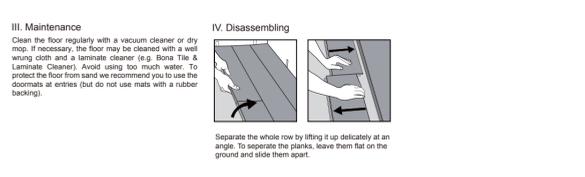
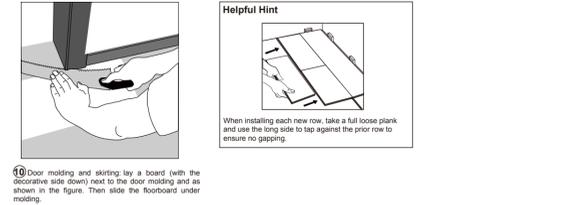
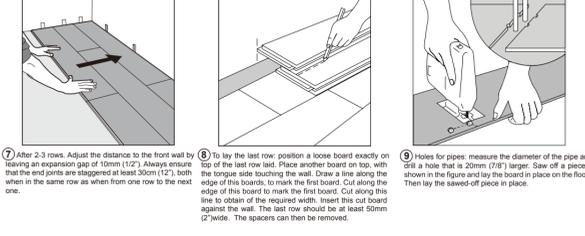
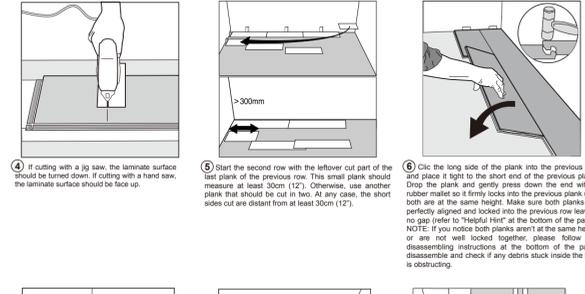
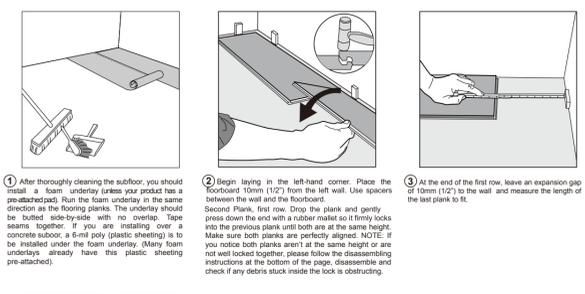
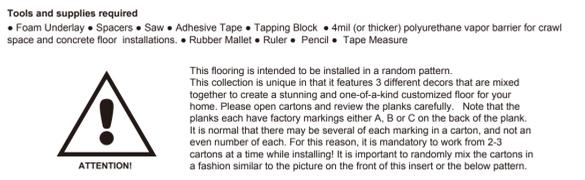
It is important that you check each plank for any manufacturing defects. Any faults must be reported back to the store of purchase for an immediate refund or replacement prior to the flooring being installed.

- Calculate the room surface prior to installation and plan an extra 10% of flooring for wastage.
- Keep the boards in room temperature for at least 48 hours in unopened package before you start the installation. The room temperature must be at least 18°C (65°F) before and during installation. For floor surfaces exceeding 100m<sup>2</sup> (1070ft<sup>2</sup>) or lengths exceeding 10m (33ft) and overlaid on new rooms and floor surface which do not join symmetrically, use expansion joints to divide the floor sections.
- Inspect your subfloor before you begin. It must be clean, dry (max. 2.5% moisture content - CM method) and level to 5mm (3/16") within a 3 meters (10 foot) span.
- If this flooring is intended to be installed over an existing wooden floor, it is recommended to repair any loose boards or squeaks before you begin installation.
- With a floating floor you must always ensure you leave a 1cm (1/2") gap between walls and fixtures such as pipes and pillars, stairs, etc. Tip: When installing around pipes, drill the holes 20 mm (3/4") larger than the diameter of the pipes.
- It is required to install a moisture barrier. Underlayments thicker than 3mm (2/16") are not advised.
- Relative Humidity Levels of your room should be maintained at 40-65 % at 18-24 °C (65° - 75°F).
- Decide the installation direction. It is recommended to install the length direction of the planks parallel to the main light direction.
- Measure the area to be installed: The board width of the last row shall not be less than 50mm (2"). If so, adjust the width of the first row to be installed. When measuring take the free gap requirement of about 10mm (1/2") of the floor perimeter into account. In narrow hallways, install the floor parallel to the lengthways.
- Inspect your laminate flooring. No claims on surface defects will be accepted after installation.
- Due to the speed of sudden temperature changes, which has the potential to negatively affect laminate flooring construction, it is not recommended to install over any electrical radiant heating system. Installation over electrical radiant heating systems will not be covered by the manufacturer's warranty. Below instructions are for radiant heating systems using water.

Ensure the radiant heat surface temperature never exceeds 27°C (81°F). Before installing over newly constructed radiant heat systems, operate the system at maximum capacity to force any residual moisture from the cementitious topping of the radiant heat system. The maximum moisture content of the screed is 1.5% (CM method). Shut down the floor heating at least 48 hours prior to installation. Make sure that the temperature in the room is at least 15°C (60°F) during installation. It is recommended that the radiant heat be applied in a gradual manner after installing the laminate floor. Refer to the radiant heat system's manufacturer recommendations for additional guidance.

**Tools and supplies required**  
• Foam Underlay • Spacers • Saw • Adhesive Tape • Tapping Block • 4ml (or thicker) polyurethane vapor barrier for crawl space and concrete floor installations. • Rubber Mallet • Ruler • Pencil • Tape Measure

This flooring is intended to be installed in a random pattern. This collection is unique in that it features 3 different decors that are mixed together to create a stunning and one-of-a-kind customized floor for your home. Please open cartons and review the planks carefully. Note that the planks each have factory markings either A, B or C on the back of the plank. It is normal that there may be several of each marking in a carton, and not an even number of each. For this reason, it is mandatory to work from 2-3 cartons at a time while installing! It is important to randomly mix the cartons in a fashion similar to the picture on the front of this insert or the below pattern.



### Residential & Commercial Use Warranty

**Scope of application**  
This warranty applies for both residential and commercial use. This warranty applies to our Laminate product, installed in residential and commercial areas.  
Commercial area is defined as: use in environments (which do not experience heavy commercial traffic) such as those outlined in the application table below. Applications considered "Industrial" do not qualify for warranty coverage.

Examples of business type commercial use	Recommended application
Med clinic, retirement centres, Doctor's offices, Hospice, Assisted living.	All non-required "clean room" areas - Corridors, patient rooms, lobby, waiting rooms, cafeteria, exam rooms, common areas.
Professional offices (i.e. accountants, lawyers, etc.), banks.	Offices, hallways, lobby, reception areas, bathrooms, break rooms, conference rooms.
Boutiques, retail store, art galleries, book-stores, coffee shops, dry cleaners, gift shops, jewellery stores, beauty salons, barber shops.	Dressing rooms, entire store.
Apartments, condos, military housing.	Any room in these segments will be suitable, including common areas.
Hotel, motel, restaurants.	Guest rooms, lobby, elevators, hallways (excluding commercial kitchens).
Daycares, school, universities, libraries.	Dorms, common areas, cafeterias, class rooms, auditoriums, libraries (excluding gymnasiums).

This warranty is provided in addition to other rights and remedies you may have under law: the goods come with warranties which cannot be excluded under the Australian Consumer Law. You are entitled to the replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Warranty period**  
The warranty period is defined for the specific product and is indicated on the product packaging. The warranty period starts with the date on the original purchase receipt of the initial purchaser. The period is neither extended nor renewed through services provided under warranty.

**Wear warranty**  
We warrant to the original purchaser that the wear layer on our flooring:  
• Will not wear through the decorative surface. Scratches, indentation or reduction in gloss level is not considered wear.  
• Will not stain from normal household consumable items such as food or drink.  
• Will not stain from pet (domestic cat or dog) stains, including urine, feces and vomit, providing it is immediately cleaned upon discovery. Stain resistance means the ability of the floor to resist (i.e. minimize or withstand) permanent stains for the warranty period.  
• Will not fade as a result of direct sunlight or household lighting.  
• Will be resistant to damage from normal household spills.  
• In its original manufactured condition, will be free from manufacturing defects.  
Starting from the date of purchase, but only if no exclusions are applicable and only if all conditions are fulfilled.

**Structural warranty**  
We warrant the original purchaser that our flooring:  
• Will not delaminate.  
• In its original manufactured condition, will be free from manufacturing defects.  
Starting from the date of purchase, but only if no exclusions are applicable and only if all conditions are fulfilled.

**Installation over a radiant-heated subfloor warranty**  
We warrant to the original purchaser starting from the date of purchase, the floor can be installed over a radiant-heated subfloor, but only if no exclusions are applicable and only if all conditions are fulfilled. This radiant-heated subfloor warranty is only applicable when at least the following cumulative requirements are fulfilled:  
• The radiant heating system has to be a water pipe radiant heating system (this means for example that we do not warrant installation over electrical radiant heating systems).  
• The radiant heating system must incorporate electronic temperature controls.  
• Prior to installation of the flooring over a radiant heating system, the boxes containing the flooring must be opened for 2-3 days in order to make it possible for the flooring to acclimate to a relative humidity level that has to be between 40% and 65% and to a room temperature that has to be between 65 and 75 degrees Fahrenheit (18-24 degrees Celsius). Those humidity and temperature conditions must be maintained during and all the time after installation.  
• Before installing over newly constructed radiant heat systems, operate the system at maximum capacity to force any residual moisture from the cementitious topping of the radiant heat system. Then set the thermostat to a comfortable room temperature for the installation. It is recommended that the radiant heat be applied in a gradual manner after installing the flooring. Refer to the radiant heat system's manufacturer recommendations for additional guidance.  
• The surface temperature of the system does not exceed 81 degrees Fahrenheit (27 degrees Celsius).

**General exclusions and conditions**  
• Damage arising by not following relevant installation, care, maintenance and use instructions of the present warranty and the installation instructions provided.  
• Damage arising from improper installation (for example installation on an uneven subfloor and installation when there is not sufficient perimeter expansion zone), improper care, improper maintenance or improper use.  
• Damage arising because the flooring is exposed to extreme cold or extreme heat.  
• Damage caused by exposure to excessive moisture (for example excessive moisture in a concrete slab, excessive moisture from hydrostatic pressure, flooding, standing water, water underneath the flooring, excessive moisture as the result of malfunctioning appliances such as dishwashers, ice makers, refrigerators, sinks, pipes).  
• Hollow sounds, noise, popping, squeaking, etc. (this is normal and caused by variations in humidity and temperature).  
• Damage caused by spills which are not removed promptly.  
• Normal wear and tear of the flooring.  
• Normal changes in colour, gloss, grain pattern and tone (this is normal for flooring as it ages).  
• Flooring area in direct sunlight for much of the day (Sunrooms, etc.) not glued down on the substrate with premium flooring adhesive.  
• Damage arising because the flooring is installed in an outdoor area, a solarium, a porch, a garage or areas similar to all of these.  
• Damage arising because the flooring is not used under normal conditions.  
• Damage arising from accidents, abuse, misuse, or the use of strong chemicals.  
• Damage arising by an act of God (for example a natural disaster).  
• Damage caused by vacuum cleaner beater bars or hard plastics, or metal caster wheels.  
• Differences in aspect, colour, gloss, grain pattern and tone with the reference flooring sample in for example the store or showroom.  
• Flooring that has been damaged or neglected during transportation.  
• Scratches, marks, stains and other damage caused by exposure to "abrasives" such as pebbles, grit, sand, high heeled shoes, furniture, etc.  
• Indentation.  
• Damage to click joints or indentation due to heavy rolling loads.  
• Damaged or planks coming apart at the seams because they have been engaged/disengaged more than three times.  
• Damage caused by the collections of dirt and moisture at entrances due to the lack of interior and exterior door mats.  
• Damage caused by shoes having heels, laces or sharp objects protruding from the sole such as stones, exposed nails and gravel.  
• Damage caused by walking on with spike or stiletto-heeled shoes.  
• Damage caused by sliding or rolling heavy objects on the floor. A solid protective covering must be laid (must use at least 1/4" hard board) on your floor and gently "walk" the item across it. Carpets or cardboard is not adequate to prevent surface indentation or roller marks from occurring or scratches to the floor.  
• Damage caused by non-compliant casters on furniture. Barrel-type casters wheels or wide, flat rollers are best for protecting the floor. For areas with rolling chairs (e.g. desk area), ensure a protective mat is used under the chair.  
• Damage caused by hard narrow furniture rollers. They must be replaced with wide rubber rollers.

This warranty is valid only to the original purchaser. It is not transferable and only applicable to the first installation of the flooring. The affected area must be visible and cover an area bigger than one square inch (25 square millimetres). It is the responsibility of the purchaser and the installer, whether they are professionals or a do-it-yourselfer, to inspect all flooring and flooring accessories before installation. If during inspection the purchaser or the installer knows/discovered, or can reasonably be supposed to know/discover (for example when the defect is visible), that the flooring has a visible manufacturing issue, do not install the flooring. Please immediately contact the retailer from which the flooring was purchased. No claims will be accepted for flooring of which the purchaser or installer knows/discovered after installation, or can reasonably be supposed to have known/discovered, that there was something wrong with it. In such case we only warrant the part of the flooring which has not been installed yet.

We expressly exclude and will not pay consequential or incidental damages under this warranty. By this we mean for example loss, expense, inconvenience or damages, other than to the flooring itself that may result from a defect in the flooring.  
We reserve the right to inspect the flooring and to remove samples for additional evaluation, if we consider this necessary. Any attempt to repair or replace the flooring without our consent will void this warranty.

**What you should do if any of the above listed problems occur**  
You should notify the original dealer of the defect within 30 calendar days after you know/discover the defect and within the validity period of this warranty. Your dealer can answer your questions and, if necessary, start to process a claim. If your notification takes place outside this period, our warranty will not be applicable. In order to claim the warranty you are obligated to present:  
• A valid proof of purchase in the form of the sales receipt for the flooring and other accessories related to the installation which may affect the installation quality such as but not limited to adhesive, molding, underlay, moisture barrier, molding, etc.  
• A detailed description of the defect and/or a photograph or sample of the flooring that clearly shows the defect.  
• Provide additional information requested by the manufacturer to understand the root cause of the issue.

**What we will do**  
Any claim under warranty must be made within 30 years of the date of purchase of the product and is non-transferable. To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store (see www.bunnings.com.au for store locations).  
Bunnings Group Ltd bears reasonable, direct, expenses of claiming under the warranty. You may submit details and proof to our store for consideration. The warranty covers manufacturer defects in materials workmanship and finish under normal use. This warranty is provided in addition to other rights and remedies you may have under law. Our goods come with guarantees which cannot be excluded under Australian Consumer Law. You are entitled to the replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty excludes damage resulting from product misuse or product neglect.  
If we honor a claim under this warranty, we will - at our sole discretion - repair, refresh or replace the defective material or we will refund the price of the flooring. If the flooring was originally installed by a certified professional installer and if there is a justified claim within the first 36 months from the date of the original purchase, we will also pay the reasonable labor costs to perform the repair, refresh or replacement. This repair, refresh, replacement or refund will be a pro-rated percentage cost of the flooring and labor cost. This percentage is determined by the number of years remaining on the warranty and the length of the warranty. For example, if the claim is made 6 years after purchase on flooring warranted for 30 years, then 80% (24/30th) of the flooring cost will be considered.

This warranty is limited to the designs, colors, structures and styles available at the time of repair, refresh or replacement. If the original is no longer available, we have the right to substitute another design, color, structure and style that is similar to the original and that has a similar value. We will always try to take into account the wish of the customer.

This warranty is given by Smart Home Products 96-108 Greens Road Dandenong South, Victoria, Australia 3175.  
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